

ESSA

Event Supplier and
Services Association

This is to Certify that:

Backstage Hospitality Service UK Ltd

Membership No. 0000585

is a member of the

Event Supplier and Services Association

and party to the Association Rules and Code of Conduct
and covered by the Terms and Conditions
of the Association Guarantee for the period:

May 2019 – April 2020



Andrew Harrison
ESSA Director



Martin Cairns
ESSA Chairman



Member **2019**

Standards - Passion - Excellence

Event Supplier and Services Association
119 High Street, Berkhamsted, Hertfordshire, HP4 2DJ
Registered in England 6768261
Tel: 01442 285 812
Email: info@essa.uk.com
www.essa.uk.com

ESSA

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ESSA Bond

Backstage Hospitality Service UK Ltd

ESSA Membership No. 000585

May 2019 – April 2020

ESSA represents approx. 240 companies who service the event industry in the UK and Worldwide, encompassing exhibitions, conferences, outdoor events, concerts and festivals.

ESSA members offer a variety of services to meet the needs of their clients, from exhibition stand design and build to event cleaning and from event furniture to flooring.

ESSA encourages and is engaged in the continual promotion and development of the highest level of professional standards for its members. All members must commit to the associations standards of expertise, quality service and business practice.

One of the many benefits of appointing ESSA members to handle Exhibition work is ESSA's Bond Insurance. The ESSA Bond is our insurance policy that in the event of one of our members defaulting under contract, is designed to respond to the loss incurred by the client (exhibitor, organiser or fellow member).

ESSA is insured to the sum of £100,000 per member engaged in exhibition installation works, supply of exhibition services and/or equipment with the total aggregated sum of all members across a 12 month period being £300,000. This is inclusive of member to member work.

The cover is inclusive of UK work and international work, contracted by UK domiciled ESSA members.

The terms of this cover stipulate that it is only active after the commencement of the build-up to an exhibition or up to 14 days prior to said build up period referred to as the 'Guarantee Period'.

ESSA's Bond is underwritten by a specialist bond insurer. If you would like further information on the bond, please contact ESSA at the address below.

ESSA's Bond is subject to policy terms, conditions and exclusions.

ESSA

MEMBER
2019

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119 High Street, Berkhamsted, Hertfordshire HP4 2DJ

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QUALITY SERVICE CHARTER

ESSA Membership No. 000585
May 2019 – April 2020

Backstage Hospitality Service UK Ltd is committed to providing a professional and efficient service to their clients, and by contracting an ESSA Member you are assured of the following:

1. All work or services will be carried out to an agreed specification and time-scale.
2. All work will be explained, costed and agreed.
3. All materials used will meet with the required Industry Standards.
4. Health & Safety and environmental issues will have a high priority in every aspect of the project.
5. Member companies will only use workers who are experienced and competent to fulfil their role.
6. All enquiries will be dealt with efficiently and courteously.
7. Company insurance details will be available upon request.

These assurances coupled with the ESSA vetting process and ongoing stability checks, ESSA's Bond Insurance and continual promotion of professional development set ESSA members apart from other suppliers and service providers to the events industry. The ESSA Quality Charter is a statement of the minimum level of service and commitment that you will receive from all ESSA members.

ESSA | MEMBER
2019

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